



## **MAX Retriever Guide – How to move audio to a share folder using your Max Retriever**

- 8/7/09 WM



**\*\*ONLY follow this guide if you have RECEIVED and CONFIRMED a test file first\*\***

How to move the default directory of the Retriever software to a different or shared folder on your network.

I. First make sure you are using an administrator account on the machine or have access to it. (local administrator preferred)

II. Find the UNC path (United Naming Convention) of the new download folder.

Here's an example:

[\\networkdrive\share\westwood\max](#)

Note the UNC path does not use the drive letter which maybe mounted on your work station. For example the following would be incorrect:

*Z:\networkdrive\share\westwood\max*

The UNC path should end in \max. Find the spot on your drive where you want this folder to reside. Then right click and choose new and highlight folder and then name it MAX.

Keep in mind the \max folder may not reside at the root directory of the given drive. (root refers to the first folder on the drive such as c:\folder is at the root)

*\max* is **NOT** valid, where *\\networkdrive\share\max* is valid

III. Ensure that you are able to access this path and create files within it, to test this go to start==> run==> type in the name of the directory in this example we would go to this folder.

*\\networkdrive\share\westwood\max* and in that folder right click to create a new folder or a txt file of any kind.

Now you are ready to begin.

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1. Go to the following directory  
my computer ==> C: ==> program files ==> Datacast ==>XD\_client==> cache

Within this folder you will see an xml file called "Move"

2. Right click and choose "open with" and open this file with word pad or notepad whichever option you prefer or is available to you.  
you should see the following <destination> \max </destination>

we will now delete everything in between the 2 destination tags so you are left with:  
<Destination></destination> in between the 2 tags paste the full UNC path so it shows like this:  
<Destination>\\networkdrive\share\westwood\max</destination>

click on "save" than close down word pad or notepad editor.

3. go to start==> run==> type the following command:  
services.msc  
a new window will appear; look for the Datacast XD system service right click and go to "properties"  
go to the "log on" tab.  
log on as "local system account" should be checked off change it to "this account"

input administrator account and password (local administrator is preferred if you are using domain administrator it is recommended you put in local credentials)

Close this window but leave the services tab open.  
Right click on the "datacast xd system" service and hit "stop" it will cease progress at about 50% and wait a min, this is expected and normal.

Once it is stopped right click on it and hit "restart" make sure the "status" displays as started. now close down the services menu.



4. go to your desktop "max" icon and right click and go to "properties" in the field "target path" please paste the full UNC path we have been using in previous steps. do not change any other fields.  
Hit apply and ok.

Now to test this has happened properly hit the 'find target' button in this window and it should bring up the path note that the very last folder in the path will be highlighted and not opened, this is intended.

5. hit control+ alt+delete and bring up a windows task manager, hit sort by image name and look for the dataman.exe it should say next to it under "user name" "administrator" or the name of the account used as administrator. If this change did not take place than step 3 was not done properly, possibly incorrect administrator credentials i.e. wrong password.

Please contact Willy Moronta via email at [willy\\_moronta@westwoodone.com](mailto:willy_moronta@westwoodone.com) and request a new test file and specify it is to test the new directory location. No test files be sent until we first have a confirmation of your license.

If at any point this becomes confusing or you are unsure how to do something call 212-975-1792.

